

**SHELPHEN CARE
“QUALITY ASSURED CARE”
PROVIDED IN YOUR COMMUNITY**



**THE ORCHARD COURT
CARE HOME
SOUTH CAVE
HU15 2ER**

**TELEPHONE 01430 421549
MANAGER MR J WELDRICK**

**LOCAL AUTHORITY PARTS ONE AND TWO
“QUALITY DEVELOPMENT AWARDS”**

**THE ORCHARD COURT
CARE HOME
BACCHUS LANE
SOUTH CAVE
HU15 2ER
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ORCHARD COURT IS PART OF THE SHELPHEN CARE GROUP OF HOMES

CARE MANAGER, MR JOHN WELDRICK

QUALITY ASSURANCE

**The orchard court is accredited with the Local Authority "Quality Development Award"
Parts One and Two.**

**Our most recent Government C.S.C.I Inspection Report has awarded us with 100%
Compliance with all standards inspected.**

**This report is displayed in the homes reception area and is also available to read on
The C.S.C.I. Website at,
www.cqc.org.uk**

**THE ORCHARD COURT IS REGISTERED TO PROVIDE A RANGE OF
PERSONAL
CARE FOR 42 MALE AND FEMALE SERVICE USERS AGED 65 ONWARDS.**

**The Orchard Court is ideally situated in a quiet corner in the picturesque village of
South Cave, The home is purpose built and the gardens are set in a former orchard.**

**We are conveniently sited on the main bus routes to both Hull and York with the
Brough Train Station only 10 minutes away.**

**The village of South Cave boasts many attractions and amenities all within walking
Distance of the home, including restaurants, public houses, cafes, churches, hotels,
Shops, hairdressers, sports centers, G.P practice and post office, to name a few.**

THE HOME ITSELF

**Orchard Court is purpose built with 36 single and 2 companion rooms, many rooms
having en-suite facilities.**

**The reception area is spacious and is designed to have the feel and quality of a
luxurious, hotel lobby**

**The corridors and rooms are designed to facilitate wheelchair users.
There are four communal lounges with a range of entertainment equipment, with an
integral "loop system" for service users with hearing impairment.**

**There are four large bathrooms with a range of aids to assist safe and comfortable
bathing.**

**We have several library sites within the home, which are complimented by a visiting
Library service, large print, talking books and Braille books are all available.**

LIFESTYLE

Entertainment and activities are designed around the preferences and wishes of service users, we have a designated activities officer, who holds monthly service user meetings to discuss ongoing activity plans, participation in activities is optional for all service users.

The home menu options are designed by our head cook following consultation with service users she meets with service users each month to discuss menus and audits quality.

The local GP Visits twice weekly to provide private consultations with our service users. This arranged via staff, much as you would at home.

Chiropody, hairdressers - opticians, all Visit the home at regular intervals, private visits can also be arranged

We have a dedicated team of District Nurses and Health Professionals who visit the home via GP Referral.

STAFFING

The home is run by John Weldrick, a registered manager who also has a Nursing qualification, he is assisted by Diane Cooper who holds N.V.Q qualifications in care to levels three and four. All staff are highly trained and all have qualifications to N.V.Q level two or above. Staff training and development is of high priority and we use many external agencies to improve quality, including, District Nurses, GP Services, The Health Protection Agency and the Mental Health Teams.

DIET

All meals are prepared on site by experienced and dedicated cooks. Meals are served either in our designated dining areas or in service users rooms. Tea making facilities can be arranged in service users rooms subject to an assessment of risk.

THE HOMES PHILOSOPHY AND AIMS

We aim to offer our service users opportunities to enhance their quality of life. To maintain their activities of daily living skills and their intellectual and social capacities. We aim to protect our services users rights to: - choice, dignity, privacy, civil rights, fulfillment, religious and cultural beliefs and freedom from all forms of abuse.

INTRODUCTION INTO THE HOME

All prospective service users are assessed by a qualified person prior to admission, to ensure the home is able to meet their needs.

All prospective service users are encouraged to visit the home and meet the staff and other service users, prior to admission.

A representative of the home may visit you at home or in hospital to discuss your care needs and formulate an assessment of needs.

The first month of your stay is temporary, binding on both parties.

Subject to availability, the home offers short stay, holidays and respite care, again this is subject to a needs assessment.

We have on site laundry facilities and it is advised that all clothing brought into the home is clearly marked, preferably with sewn on nametapes.

FURTHER INFORMATION

**C.Q.C REPORTS OF INSPECTION
THE SERVICE USER GUIDE
THE HOMES STATEMENT OF PURPOSE**

The above documents should provide all the information you require prior to making a decision regarding placement. All the above are available in the home for you to read and are available in other formats i.e. large print.

The staff and I look forward to meeting you.

**JOHN WELDRICK
CARE MANAGER**